# Expand's Quality Policy

### Customer focus

Expand International is committed to providing superior quality products and a high standard service to all its customers.

#### Our objectives:

- Aim to satisfy our customers' needs and expectations at all times
- Strive to only make commitments we fully understand and believe we can meet
- Strive to meet all commitments to customers in a timely manner
- Involving and motivating our employees in order to meet the set objectives

## Product quality

Expand International meets standards such as CE, ETL, UL when applicable, and holds an ISO 9001 certification.

# Our objectives:

- Ensure that the quality of our work thoroughly covers all aspects of the product du ring its lifetime through robust design, using the best materials and technology as well as high standard testing, delivery and service.
- Monitor, benchmark and continuously improve our organisation and employees' performance.
- Continuously measure the quality of our output.

Per-Anders Ekstrom

CEO

Expand International AB

