

TERMS AND CONDITIONS OF SALE

1. Interpretation

1.1 In these Terms:

"Company" means [Expand International AB]

"Customer" means the purchaser of Goods from the Company.

"Goods" means all goods sold and/or delivered by the Company.

"Services" means all services sold and/or delivered by the Company.

"Terms" means these terms and conditions of sale.

2. Application

2.1 These Terms apply to all contracts for the sale of Goods and Services by the Company.

2.2 No amendment, alteration, waiver or cancellation of any of these Terms is binding to the Company unless confirmed by the Company in writing.

2.3 The Customer acknowledges that no employee or agent of the Company has any right to make any representation or promise in relation to the sale of the Goods other than as contained in these Terms.

2.4 The conditions stated in these Terms are deemed accepted by the Customer when purchasing from the Company.

3. Order

3.1 The order should be placed either in writing by e-mail to order@expandmedia.com or by written approval of the issued and valid quote.

3.2 The Customer is responsible for all copyright-related rights and reproduction rights in the purchase of printed materials.

3.3 An order is considered binding when the order confirmation is issued by the Company. The order confirmation together with these Terms form the purchase agreement at each purchase.

3.4 Express charges may occur on rush orders.

3.5 Final dispatch date is confirmed, depending on Customer approved artwork according to lead-time document in Appendix 1.

3.6 A fee will be applied upon re-invoicing due to incorrect information from the Customer.

4. Prices

4.1 Prices are subject to quotation and valid 30 days.

4.2 All prices are in the currency of the order confirmation.

4.3 All orders are subject to a packaging cost of 1% of the order value.

4.4 VAT is charged in accordance with applicable VAT rules.

5. Payment

5.1 Payment terms according to order confirmation.

5.2 Payments are to be made to the Company without any deduction for charges or discount not stated on the invoice.

5.3 Payments should be made either by bank transfer or by credit card. The Company reserves the right to deny any other form of payments.

5.4 Credit checks are made on Customer as well as order size.

5.5 Payment should be made no later than at the due date stated on the invoice. The Company owns the right to charge interest on late payments as well as collection fees.

5.6 Any complaints on the invoice should be made within 14 days after invoice date.

6. Delivery

6.1 Delivery date, equal to when order dispatch Company warehouse, according to order confirmation.

6.2 Standard delivery terms, Ex Works. Definition according to Incoterms 2010.

7. Transportation

7.1 The Company offers to arrange shipping service upon Customer request.

7.2 Shipping service will be quoted separately.

7.3 Company will provide Customer with tracking number on dispatch date. Customer to contact the freight forwarder directly concerning delays.

8. Ownership

8.1 The Company retains the ownership of the product until the Customer fully paid for the product and otherwise fulfilled its commitments in the agreement.

9. Cancellation

9.1 Order cancellations must be made in writing with receipt of the cancellation confirmed. The Company reserves the right to charge up to the full value of a cancelled or changed order.

10. Returns

10.1 Returns of standard products will be accepted within 10 working days after receiving the Goods.

Returns of customized products, print products or non-Expand products will not be accepted. Returned products must be unused and returned in original package. Freight charges will be upon Customers expense.

11. Claims

11.1 Any shipment accuracy must be claimed within 10 working days after receiving the Goods.

All claims must be sent by e-mail to the Company Sales support, order@expandmedia.com

11.2 Any claim of freight damage must be made within 3 working days after receiving the Goods. Photos are required to document damage of package and/or Goods. Please be sure to sign for the package(s) as 'damaged' upon receipt.

All claims must be sent by e-mail to the Company Sales support, order@expandmedia.com

12. Warranty

12.1 Company offers a Limited Lifetime Warranty. For detailed information see Appendix 2.

Per-Anders Ekstrom
CEO
Expand International AB